

To all our patients and friends,

We hope this letter finds you and your family well. The global community has been through a lot over the last few months, and all of us are looking forward to resuming our normal lives. While many things have changed, one thing that has remained the same is our commitment to your health and safety.

Infection protection and safety has always been our highest priority. Our practice follows all guidelines advocated by the American Dental Association, the Centers for Disease Control, the Occupational Safety and Health Administration and our state dental board that have successfully protected us from the dental office transmission of influenza, AIDS and hepatitis.

Having said that, there are unique challenges we must address in regards to the novel coronavirus.

- Screening all patients for coronavirus symptoms or exposure before and at the time of arrival. It will include a touchless, temporal temperature scan and the completion of an updated health history, which you can download from our website ShareThatSmile.com and fill-out in advance of your appointment.
- Every member of our dental team will be screened in the same manner when they arrive every morning.
- We request that you arrive precisely at the time of your appointment to reduce waiting time and prevent grouping. If you have an existing appointment that is upcoming, we will reach out to you for confirmation.
- An automatic hand sanitizer, surgical mask and glove dispensing station will be available when you first enter the office. We request that you wear a mask, while waiting to be seen.
- We no longer have a beverage alcove, and our magazines, brochures and newsletters have been removed, items that are impossible to routinely disinfect.
- All frequently touched surfaces and door handles are continually disinfected as well.
- Both patient seating and scheduling of appointments will be strictly managed to allow for social distancing between patients.
- A clear, protective barrier has been installed across the front desk to prevent cross-contamination between our patients and our front desk team.
- Every member of clinical team wears protective face shields, surgical masks, disposable gowns and single-use gloves when treating and examining patients.
- Virtually every dental instrument is high-heat, autoclave sterilized and bagged for your individual protection, as they have been in the past.

We are happy to answer any questions you may have and want you to be assured that your dental visit will be a safe one for everyone involved. If you have any concerns, please feel to call Dr. Share, Bobbie or Dayane at (617) 742-1350 or email the doctor personally at docjackshare@aol.com. Please check our website ShareThatSmile.com for any updates and announcements that may be periodically posted.

We value your trust and loyalty and look forward to welcoming back all our patients and friends.

Doctor Jack and the entire dental team